

Problem Solving

Title	Duration (minutes)	Author	Course Description
• Collaborative Problem Solving	7	Absorb	This course provides an overview of collaborative problem solving and defines the process where a group or team works together to find a solution for a shared problem or challenge.
• Creative Problem Solving	10	Absorb	Creative Problem Solving is a process of using new, novel, and innovative ways to solve complex problems. This course will show you how to use the Creative Problem Solving framework to solve complex problems.
• Critical Thinking	7	Absorb	Critical Thinking is all about using facts and data to make rational and logical decisions. Demonstrating critical thinking skills can help you solve business problems, move up the career ladder and it can even help you in your personal life when making big life decisions. In this course we'll look at the critical thinking process using relatable examples.
• Mark Preston - Lessons from Motorsport: Innovative Thinking	7	Absorb	Hear from Ex-F1 Technical Director Mark Preston about how to unlock the potential of workplace innovation by fostering a culture that embraces risk-taking, encourages creative problem-solving, and values learning from failure.
• Problem Solving Basics	5	Absorb	In this microlearning module you'll learn about some key problem solving basics. We all have those annoying small problems that often crop up and are easily solved, but what if it's a big work related problem that isn't so easy to solve? We'll walk through key steps in the problem solving process, from identifying the key cause to monitoring and tracking solutions.
• DACI	7	Absorb	This course provides an overview of the DACI decision-making framework, which assigns roles and responsibilities to drive efficient and accountable business decisions. Learn how to effectively assign Driver, Approver, Contributor, and Informed roles to streamline decision-making processes and collaborate with stakeholders.
• Data Driven Decision Making	8	Absorb	This module delves into the concept of data-driven decision making and its significance in modern business practices and illustrates the process of leveraging data analysis to drive informed decision making, using a hypothetical example of a software company. It emphasizes the importance of setting clear objectives, ensuring data quality, using appropriate analytical tools, practicing iterative evaluation, and combining data with expert judgment.
• Decision Making	8	Absorb	We tend to make decisions instinctually or with little thought, but when it comes to big decisions, particular when at work, it's important to have a consistent approach to decision making. While there are many different decision making models you can use, there are some fundamental steps you can take when making any big decision, and this course covers them.
• Strategic Thinking	7	Absorb	Strategic Thinking is a way of thinking about and planning for the long term rather than solely focusing on short term objectives. It's not just for executives making big decisions, everyone should think strategically. In this course we'll look at the difference between tactical and strategic thinking and provide key tips to help you think more strategically.